

## **Covid-19 Statement June 2020**

Following the announcements from the Government around non-essential shops, we are pleased to announce that we are taking the first steps to re-opening our showrooms. The safety of our staff and customers is our main priority whilst doing this so things may look a little different.

From the 1st of July our Dorset showroom will be re-opening on an appointment only basis, with appointments available Tuesday - Friday. Please call us on 01202 872211 if you need to book an appointment.

There will obviously be some differences to how we operate to ensure that we can follow social distancing guidelines and we ask that all of our customers will observe the extra measures put in place. These will include:

- Over 18's only
- A maximum of 2 people per visit
- All customers to provide and wear their own face coverings
- Sanitising stations will be in place at entrance and exit
- 2m distance to be observed and maintained wherever possible

Wherever possible members of our team are working from home and anyone remaining in our office is following our strict guidelines on social distancing and the extra cleaning and hygiene measures we have put in place.

Our telephone sales team are still on duty offering our same great service and knowledge. We would urge all of our customers to place orders over the telephone rather than make visits to the showroom wherever possible. This will help to support the country back to recovery by continuing to minimise unnecessary contact.

In many cases we are able to post out small samples of veneers to aid in your decisions.

Collection of orders placed either in the showroom or over the phone will be available from our Dorset warehouse. Alternatively take advantage of our delivery service. Most goods can be delivered direct from the manufacturer to shorten your wait.

At this time our Devon showroom and will remain closed both for visits and collections, this does not affect any deliveries. This will be continually reviewed and any changes will be communicated on our website.

### **Deliveries**

To ensure the safety of all concerned we are running a contactless delivery service leaving deliveries outside of customers' homes or in garages where applicable and safe to do so. All drivers working for us directly or indirectly (3rd party couriers) will be following social distancing measures, and we ask that our customers also observe these.

To help our community and the invaluable NHS, we have made our delivery van and fuel available for use in the NHS volunteer scheme. Our warehouse manager, has offered his time under the same scheme to drive the company van with the deliveries, to wherever they may be needed. To support the NHS is a passion of ours at Doors of Distinction, and at times like this we are very proud to be able to help in any way we can.

We at Doors of Distinction look forward to a time when we can return to normal and are confident that if we all help to keep each other safe by sticking to Government advice and to stay at home where possible, we can beat this together.

We must keep thinking of positive times, and know that they will return.

Please all stay safe and stay alert  
The Team at Doors of Distinction

[Go To Home Page](#)